

# Certified to Deploy Offerings

2025



Location Services (LS)



Environmental Monitoring (EM)



Hand Hygiene (HH)



Security Solutions (SS)

## Certification Offerings - The Matrix

CenTrak offers 3 levels of technical certification and 2 clinical certifications across each product line.

Task	Location Services (LS)	Environmental Monitoring (EM)	Hand Hygiene (HH)	Safety Solutions
<b>Installer</b> Details the physical installation of devices	LS Installer	EM Installer	HH Installer	SS Installer
<b>Maintenance Technician</b> Includes Installer class and details of system maintenance	LS Maintenance Tech	EM Maintenance Tech	HH Maintenance Tech	SS Maintenance Tech
<b>Engineer</b> Includes Installer class, Maintenance Technician class as well as Design, Survey, Configuration, Trouble- shooting, Certification of the system	LS Design for Quote LS Engineer	<i>LS Engineer</i> EM Engineer	<i>LS Engineer</i> HH Engineer	<i>LS Engineer</i> SS Engineer
<b>Facilitator</b> Introduction to configurations available within the CenTrak user interface and guidance through customizing the system to the facility's desired specifications		EM Facilitator	HH Facilitator	SS Facilitator
<b>End User Trainer</b> Provides software training, consulting and go-live support		EM Trainer	HH Trainer	SS Trainer

*Italics represent a prerequisite*



Staff Duress



Assets



Workflow

Task	Staff Duress	Assets	Workflow
<p><b>Installer</b></p> <p>Details the physical installation of devices</p>	LS Installer	LS Installer	LS Installer
<p><b>Maintenance Technician</b></p> <p>Includes Installer class and details of system maintenance</p>	LS Maintenance Tech	LS Maintenance Tech	LS Maintenance Tech
<p><b>Engineer</b></p> <p>Includes Installer class, Maintenance Technician class as well as Design, Survey, Configuration, Trouble- shooting, Certification of the system</p>	<i>LS Engineer</i> Activate Engineer	<i>LS Engineer</i> Activate Engineer	<i>LS Engineer</i> Activate Engineer
<p><b>Facilitator</b></p> <p>Introduction to configurations available within the CenTrak user interface and guidance through customizing the system to the facility's desired specifications</p>	Activate Certified Facilitator	Activate Certified Facilitator	Activate Certified Facilitator
<p><b>End User Trainer</b></p> <p>Provides software training, consulting and go-live support</p>		Assets Trainer	



## Location Services – Installer

ITM-1101-CI

**Summary:** A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The Trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the design.

**Required** for all Installation Technicians of a CenTrak system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak or Partner Installers

**Duration:** 1 day

**Timing:** First day of scheduled project installation

**Cost:** \$2,041 per session – plus travel costs

**Prerequisites:** None

**Location:** On site at installation facility

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Location Services – Maintenance Technician

ITM-1101-CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support by detailing installation, tools and techniques for tagging equipment and people, as well as monitoring the health of the CenTrak infrastructure and tags.

Ideal for those maintaining the system post-go-live.\*

**Required** for those tagging assets and/or providing infrastructure and tag management services post-go-live.

Includes:

- Hardware overview
- Installation overview\*
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Tagging best practices
- Basic troubleshooting
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

**Eligible Audience:** Centrak, End Users, Deployment Partners

**Duration:** 2 days

**Timing:** After Go-Live

**Cost:** \$4,082 per session – plus travel costs

**Prerequisites:** None

**Location:** On site at facility with a live CenTrak system

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Location Services – Designer

ITM-1101-CD

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all aspects of the design of CenTrak’s Real-Time Location System (RTLS). This includes details on how to use Visio, import floorplans, designing the layout of a system, documentation of Moves/Adds/Changes, and preparing a design for configuration. Once certified (webinar, exam, and shared implementations), trainees are approved to perform designs independently for 12 months.

**Required** for those who will design CenTrak RTLS systems.

**Includes:**

- RTLS product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Visio navigation – i.e. tips/tricks/imports/exports/reports
- Exam to evaluate attendee proficiency
- Ongoing education provided through CenTrak webinars

**Eligible Audience:** CenTrak or Partner Sales Engineers, Designers, or System Engineers

**Duration:** Three 2-hour webinars, exam completed on own time within 7 days of course completion, shared implementations (requirements detailed below)

**Timing:** Within 1 month of Project Kickoff

**Cost:** \$2,041 per person

**Prerequisites:** LS 101

**Location:** Webinar (training hosted in US Eastern time zone)

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation:** A CenTrak trainer will be available to review/advise the trainee on their design after class has been completed to ensure trainee comprehension and ensure standardization.



## Location Services – Engineer

ITM-1101-CE

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of CenTrak’s Real-Time Location System (RTLS). This includes details on surveying a site, designing the layout of a system, installing infrastructure, configuring a system, certifying a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees are approved to perform implementations independently.

**Required** for those who will design, configure and/or certify installations.

Includes:

- RTLS product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Device network preparation (Star training)
- Installation: hardware\* and device configuration software
- System configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency
- Ongoing education provided through CenTrak webinars

**Eligible Audience:** CenTrak, Partner Engineers

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion. (See below for shared implementation and observation requirements)

**Timing:** Within 1 month of Project Kickoff

**Cost:** \$6,123 per person

**Prerequisites:** LS Designer

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through two shared implementations and one observation to certify. Project Service costs for these tasks cover the Trainer’s time and travel. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Environmental Monitoring – Installer

ITM-1102-CI

**Summary:** A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

**Required** for all installers of a CenTrak Environmental Monitoring system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak or Partner Installers

**Duration:** 1 day

**Timing:** First day of scheduled project installation

**Cost:** \$2,041 per session – plus travel costs  
**Prerequisites:** None

**Location:** On site at installation facility

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Environmental Monitoring – Maintenance Technician

ITM-1102-CMT

**Summary:** A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak Environmental Monitoring system, but also maintaining the system post-go-live.

**Required** for providing infrastructure and sensor management services (i.e. NIST Recertification) post-go-live.

Includes:

- Hardware overview
- Installation overview\*
- Device placement
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Device troubleshooting
- NIST recertification
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

**Eligible Audience:** Centrak, End Users, Deployment Partners

**Duration:** 1 day

**Timing:** After Go-Live

**Cost:** \$2,041 per session – plus travel costs

**Prerequisites:** None

**Location:** On site at facility with a live CenTrak system

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Environmental Monitoring – Engineer

ITM-1102-CE

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of an Environmental Monitoring (EM) system. This includes details on surveying a site for EM, designing the communication layer, installing infrastructure, configuring sensors, certifying a system, and extensive troubleshooting capabilities.

Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

**Required** for those who will design, configure and or certify EM installations.

Includes:

- EM product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware installation\*
- Network and device configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak, Partner Engineers

**Duration:** One day of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 1 month of Project Kickoff

**Cost:** \$4,082 per person – plus travel costs if applicable

**Prerequisites:** LS Engineer Certification [ITM-1101-CE]

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA or onsite at time of system implementation

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through three shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for Shadows. The CenTrak trainer is responsible for the completion of the task.

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Environmental Monitoring – Facilitator

ITM-1102-CF

**Summary:** A CenTrak Clinical Facilitator will provide comprehensive training covering configuration options of CenTrak’s Environmental Monitoring system. This includes a background of CenTrak’s RTLS and EM hardware functionality, detailed sessions covering the user interface, resources to aid in preparation and delivery of the workshop. Once certified, (classroom training, exam, and on-site competency evaluation) trainees are approved to conduct an EM Workshop.

**Required** for those who will conduct Environmental Monitoring Workshops

Includes:

- RTLS Foundation
- Overview of CenTrak EM System and Technology
- Demo
- EM Best Practices
- Software Configuration
- Technical System Requirements (AD / SMTP / Remote Access)
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 3 months of Project EM Workshop

**Cost:** \$6,123 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through the implementation tasks of EM Workshops including Preparation, Workshop, and Documentation tasks. Project Service costs for these tasks cover the Trainer’s time and travel during shared implementation is at no additional cost. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards.



## Environmental Monitoring –Trainer

ITM-1102-CT

**Summary:** A CenTrak Clinical Educator will provide comprehensive training covering all phases of Environmental Monitoring (EM) education and go-live support. This includes hardware overview, software training, end user daily tasks, and reports. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to conduct EM training and go-live support independently.

**Required** for those who provide training and go-live support.

Includes:

- RTLS Foundation
- Overview of CenTrak EM System and Technology
- Software Training
- EM Best Practices
- Workflow Analysis
- Configuration Review
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak, or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 3 month of Project Go-Live

**Cost:** \$6,122 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through two shared implementations. Project Service costs for these tasks cover the Trainer's time and travel. There is no additional line item for Shadows. The CenTrak trainer will supervise the trainee during shadows to ensure all information is captured and documented to CenTrak best practice standards.



## Hand Hygiene - Installer

ITM-1103 - CI

**Summary:** A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

**Required** for all installers of a CenTrak Hand Hygiene system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak or Partner Installers

**Duration:** 1 day

**Timing:** First day of scheduled project installation

**Cost:** \$2,041 per session – plus travel costs

**Prerequisites:** None

**Location:** On site at installation facility

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Hand Hygiene - Maintenance Technician

ITM-1103 - CMT

**Summary:** A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak system, but also maintaining the system post-go-live.

**Required** for those maintaining a Hand Hygiene system post Go Live.

Includes:

- Hardware overview
- Installation overview\*
- Sensor placement
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Sensor troubleshooting
- Software reports
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

**Eligible Audience:** Centrak, End Users, Deployment Partners

**Duration:** 1 day

**Timing:** After Go-Live

**Cost:** \$2,041 per session – plus travel costs

**Prerequisites:** None

**Location:** On site at facility with a live CenTrak system

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Hand Hygiene - Engineer

ITM-1103 - CE

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of a Hand Hygiene (HH) Compliance Monitoring system. This includes designing the layout of a system, installing infrastructure, configuring and certifying the hardware, configuring and certifying the software as well as extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

**Required** for those who will design, configure, and/or certify installations.

Includes:

- Hand Hygiene sensor product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware\* and software installation
- Hardware and software configuration
- Hardware and software troubleshooting
- Hardware and software certification
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak, Partner Engineers

**Duration:** 2 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 1 month of Project Kickoff

**Cost:** \$4,082 per person

**Prerequisites:** LS Engineer Certification [ITM-1101-CE]

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through three implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Hand Hygiene - Facilitator

ITM-1103 - CF

**Summary:** A CenTrak Clinical Educator will provide comprehensive training covering all phases of Hand Hygiene (HH) Compliance Monitoring Workshop. This includes preparation, observation, the workshop, and comprehensive documentation. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform workshop events independently.

**Required** for those who will gather configuration requirements for a HHC Workshop

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Demo
- HHC Policies and Practices
- Software Configuration
- Technical System Requirements (AD/SMTP/EPIC)
- Data Management (Users/Admin/etc)
- Templates for all documentation
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 3 months of Project HHC Workshop

**Cost:** \$6,122 per person

**Prerequisites:** LS 101

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through one HHC Workshop. Project Service costs for these tasks cover the Trainer's time and travel during shared implementation. There is no additional line item for shared implementations. The CenTrak trainer will supervise the trainee during shared implementations to ensure all information is captured and documented to CenTrak best practice standards

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Hand Hygiene - Trainer

ITM-1103 - CT

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Hand Hygiene (HH) Compliance Monitoring. This includes software training, change management processes (aka Consulting) for Role, Unit and Individual level focus groups, and report subscriptions. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform HHC Consulting independently.

**Required** for those who provide training and consultation services.

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Software Training
- HHC Policies and Practices
- Adult Behavior Modification Theory
- Workflow Analysis
- Rule Reviews
- Data Management (Users/Admin/etc)
- Templates for all data reviews
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion  
**Timing:** Within 3 month of Project Go-Live

**Cost:** \$6,122 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Safety Solutions – Installer

ITM-1104 - CI

**Summary:** A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

**Required** for all installers of a CenTrak Security Solutions system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Exam to evaluate attendee proficiency
- Onsite shadowing of first installation

**Eligible Audience:** CenTrak or Partner Installers

**Duration:** 1 day

**Timing:** First day of scheduled project installation

**Cost:** \$2,041 per session – plus travel costs

**Prerequisites:** Low-voltage certification as required by locality

**Location:** On site at installation facility on the first day of scheduled install

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Safety Solutions – Maintenance Technician

ITM-1104 - CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak system, but also maintaining the system post-go-live.

**Required** for those maintaining a Security Solutions system post Go Live.

Includes:

- Hardware overview\*
- Installation overview
- Device placement
- Integrated infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Device troubleshooting
- Software reports
- Sensor field adjustment
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

**Eligible Audience:** Centrak, End Users, Deployment Partners

**Duration:** 2 days

**Timing:** During installation or after go-live

**Cost:** \$4,082 per session – plus travel costs

**Prerequisites:** Low-voltage certification as required by locality Location: On site at facility with a live CenTrak system

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Safety Solutions – Engineer

ITM-1104 - CE

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of a CenTrak Security Solutions (SS) system. This includes details on surveying a site, designing the layout of a system, configuring and certifying the hardware, configuring and certifying the software, monitoring the health of a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

**Required** for those who will design, configure, and/or certify installations.

Includes:

- Security Solutions product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware\* and software installation
- Hardware and software configuration
- Hardware and software troubleshooting
- Hardware and software system certification
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak, Partner Engineers

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 1 month of Project Kickoff

**Cost:** \$6,122 per person

**Prerequisites:** LS Engineer Certification [ITM-1101-CE]

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through three shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time and travel during shadows. There is no additional line item for shared implementation. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards

\*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



## Safety Solutions – Facilitator

ITM-1104 - CF

**Summary:** A CenTrak Clinical Educator will provide comprehensive training covering all phases of a CenTrak Security Solutions (SS) Workshop. This includes preparation, observation, the workshop, and comprehensive documentation. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform workshop events independently.

**Required** for those who will gather configuration requirements for an SS Workshop.

Includes:

- RTLS Foundation
- Overview of CenTrak SS System and Technology
- Demo
- SS Policies and Practices
- Software Configuration
- Technical System Requirements (AD/SMTP/EPIC)
- Data Management (Users/Managers/Admin/etc)
- Templates for all documentation
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 3 months of Project SS Workshop

**Cost:** \$6,122 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency Review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will work with the trainee through four weeks of shared implementation. Project Service costs for these tasks cover the Trainer's time and travel during shared implementation. There is no additional line item for shared implementation. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards.



## Safety Solutions – Trainer

ITM-1104 - CT

**Summary:** A CenTrak Clinical Educator will provide comprehensive training covering all phases of Safety Solutions (SS) education and go-live support. This includes software training, safety solution tag application and removal, resetting door/elevator controllers, and report audits. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform SS training and go-live support independently.

**Required** for those who will provide training and go-live support.

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Software Training
- SS Policies and Practices
- Workflow Analysis
- Configuration Review
- Data Management (Users/Admin/etc)
- Templates for all data reviews
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion

**Timing:** Within 3 months of Project Go-Live

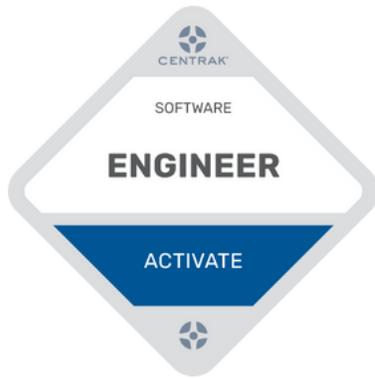
**Cost:** \$6,122 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency Review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



## Activate-Engineer

ITM-1105-CE

**Summary:** A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of an Activate system. This includes details on surveying a site for assets, designing the communication layer, tagging assets, configuring tags, certifying a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and shared implementations) trainees will be approved to perform implementations independently.

**Required** for those who will design, configure, and or certify Activate installations.

Includes:

- Tag product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Asset tagging process
- Network and device configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency

**Eligible Audience:** CenTrak or Partner Engineers

**Duration:** One day of classroom training, exam completed on own time within 7 days of course completion  
**Timing:** Within 1 month of Project Kickoff

**Cost:** \$4,082 per person – plus travel costs if applicable

**Prerequisites:** LS Engineer Certification [ITM-1101-CE]

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA or onsite at time of system implementation

**Recertification:** Tested annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will observe the trainee through 2 shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.



## Activate-Facilitator

ITM-1105-CF

**Summary:** A CenTrak Clinical Facilitator will provide comprehensive training covering configuration options of CenTrak’s Activate system. This includes a background of CenTrak’s RTLS and tag hardware functionality, detailed sessions covering the user interface, resources to aid in preparation and delivery of the workshop. Once certified, (classroom training, exam, and on-site competency evaluation) trainees are approved to conduct an Activate Workshop.

**Required** for those who will conduct Activate Workshops

**Includes:**

- RTLS Foundation
- Overview of CenTrak Activate System and Technology
- Demo
- Asset Tagging Best Practices
- Software Configuration
- Technical System Requirements (AD / SMTP / Remote Access)
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion  
**Timing:** Within 3 months of Project Activate Workshop

**Cost:** \$6,123 per person

**Prerequisites:** None

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will observe the trainee through Activate Workshops including preparation, Workshop, and Documentation tasks. Project Service costs for these tasks cover the Trainer’s time and travel during shared implementations. There is no additional line item. The CenTrak trainer will supervise the trainee to ensure all information is captured and documented to CenTrak best practice standards.



## Activate-Trainer

ITM-1105-CT

**Summary:** A CenTrak Clinical Educator will provide comprehensive training covering all phases of Activate education and go-live support. This includes hardware overview, software training, end user daily tasks, and reports. Once certified, (classroom training, exam, and shared implementations) trainees will be approved to conduct Activate training and go-live support independently.

**Required** for those who provide training and go-live support.

### Includes:

- RTLS Foundation
- Overview of CenTrak Activate System and Technology
- Software Training
- Asset Tagging Best Practices
- Workflow Analysis
- Configuration Review
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

**Eligible Audience:** CenTrak or CenTrak or Partner Clinical Educators

**Duration:** 3 days of classroom training, exam completed on own time within 7 days of course completion  
**Timing:** Within 3 month of Project Go-Live

**Cost:** \$6,122 per person

**Prerequisites:** Must be a CenTrak Gold or Silver level partner with Clinical experience

**Location:** Classroom training at CenTrak Headquarters in Newtown, PA

**Recertification:** Test and Competency review annually

**Ongoing Education:** Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

**Shared Implementation and Observation:** A CenTrak trainer will observe the trainee through three shared implementations. Project Service costs for these tasks cover the Trainer's time and travel. There is no additional line item for shared implementations. The CenTrak trainer will supervise the trainee to ensure all information is captured and documented to CenTrak best practice standards.