

Certified to Deploy Offerings

2025



Location Services
(LS)



Environmental
Monitoring (EM)



Hand Hygiene
(HH)



Security Solutions
(SS)

Certification Offerings - The Matrix

CenTrak offers 3 levels of technical certification and 2 clinical certifications across each product line.

Task	Location Services (LS)	Environmental Monitoring (EM)	Hand Hygiene (HH)	Safety Solutions
Installer				
Details the physical installation of devices	LS Installer	EM Installer	HH Installer	SS Installer
Maintenance Technician				
Includes Installer class and details of system maintenance	LS Maintenance Tech	EM Maintenance Tech	HH Maintenance Tech	SS Maintenance Tech
Engineer				
Includes Installer class, Maintenance Technician class as well as Design, Survey, Configuration, Trouble- shooting, Certification of the system	LS Design for Quote LS Engineer	LS Engineer EM Engineer	LS Engineer HH Engineer	LS Engineer SS Engineer
Facilitator				
Introduction to configurations available within the CenTrak user interface and guidance through customizing the system to the facility's desired specifications		EM Facilitator	HH Facilitator	SS Facilitator
End User Trainer				
Provides software training, consulting and go-live support		EM Trainer	HH Trainer	SS Trainer

Italics represent a prerequisite



Staff Duress



Assets



Workflow

Task	Staff Duress	Assets	Workflow
Installer Details the physical installation of devices	LS Installer	LS Installer	LS Installer
Maintenance Technician Includes Installer class and details of system maintenance	LS Maintenance Tech	LS Maintenance Tech	LS Maintenance Tech
Engineer Includes Installer class, Maintenance Technician class as well as Design, Survey, Configuration, Trouble- shooting, Certification of the system	<i>LS Engineer</i> Activate Engineer	<i>LS Engineer</i> Activate Engineer	<i>LS Engineer</i> Activate Engineer
Facilitator Introduction to configurations available within the CenTrak user interface and guidance through customizing the system to the facility's desired specifications	Activate Certified Facilitator	Activate Certified Facilitator	Activate Certified Facilitator
End User Trainer Provides software training, consulting and go-live support		Assets Trainer	



Location Services – Installer

ITM-1101-CI

Summary: A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The Trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the design.

Required for all Installation Technicians of a CenTrak system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak or Partner Installers

Duration: 1 day

Timing: First day of scheduled project installation

Cost: \$2,041 per session – plus travel costs

Prerequisites: None

Location: On site at installation facility

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Location Services – Maintenance Technician

ITM-1101-CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support by detailing installation, tools and techniques for tagging equipment and people, as well as monitoring the health of the CenTrak infrastructure and tags.

Ideal for those maintaining the system post-go-live.*

Required for those tagging assets and/or providing infrastructure and tag management services post-go-live.

Includes:

- Hardware overview
- Installation overview*
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Tagging best practices
- Basic troubleshooting
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

Eligible Audience: Centrak, End Users, Deployment Partners

Duration: 2 days

Timing: After Go-Live

Cost: \$4,082 per session – plus travel costs

Prerequisites: None

Location: On site at facility with a live CenTrak system

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Location Services – Designer

ITM-1101-CD

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all aspects of the design of CenTrak’s Real-Time Location System (RTLS). This includes details on how to use Visio, import floorplans, designing the layout of a system, documentation of Moves/Adds/Changes, and preparing a design for configuration. Once certified (webinar, exam, and shared implementations), trainees are approved to perform designs independently for 12 months.

Required for those who will design CenTrak RTLS systems.

Includes:

- RTLS product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Visio navigation – i.e. tips/tricks/imports/exports/reports
- Exam to evaluate attendee proficiency
- Ongoing education provided through CenTrak webinars

Eligible Audience: CenTrak or Partner Sales Engineers, Designers, or System Engineers

Duration: Three 2-hour webinars, exam completed on own time within 7 days of course completion, shared implementations (requirements detailed below)

Timing: Within 1 month of Project Kickoff

Cost: \$2,041 per person

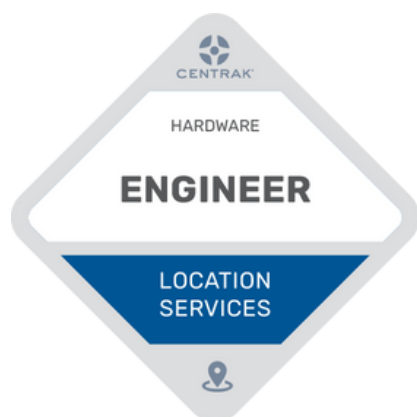
Prerequisites: LS 101

Location: Webinar (training hosted in US Eastern time zone)

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation: A CenTrak trainer will be available to review/advice the trainee on their design after class has been completed to ensure trainee comprehension and ensure standardization.



Location Services – Engineer

ITM-1101-CE

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of CenTrak's Real-Time Location System (RTLS). This includes details on surveying a site, designing the layout of a system, installing infrastructure, configuring a system, certifying a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees are approved to perform implementations independently.

Required for those who will design, configure and/or certify installations.

Includes:

- RTLS product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Device network preparation (Star training)
- Installation: hardware* and device configuration software
- System configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency
- Ongoing education provided through CenTrak webinars

Eligible Audience: CenTrak, Partner Engineers

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion. (See below for shared implementation and observation requirements)

Timing: Within 1 month of Project Kickoff

Cost: \$6,123 per person

Prerequisites: LS Designer

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through two shared implementations and one observation to certify. Project Service costs for these tasks cover the Trainer's time and travel. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Environmental Monitoring – Installer

ITM-1102-CI

Summary: A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

Required for all installers of a CenTrak Environmental Monitoring system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak or Partner Installers

Duration: 1 day

Timing: First day of scheduled project installation

Cost: \$2,041 per session – plus travel costs **Prerequisites:** None

Location: On site at installation facility

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Environmental Monitoring – Maintenance Technician

ITM-1102-CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak Environmental Monitoring system, but also maintaining the system post-go-live.

Required for providing infrastructure and sensor management services (i.e. NIST Recertification) post-go-live.

Includes:

- Hardware overview
- Installation overview*
- Device placement
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Device troubleshooting
- NIST recertification
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

Eligible Audience: Centrak, End Users, Deployment Partners

Duration: 1 day

Timing: After Go-Live

Cost: \$2,041 per session – plus travel costs

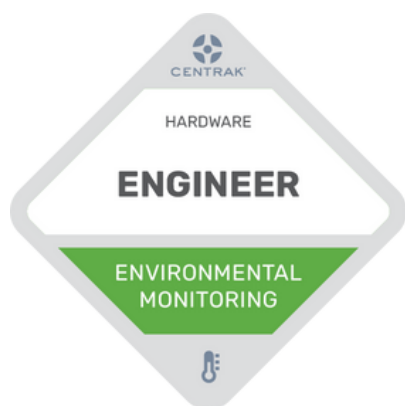
Prerequisites: None

Location: On site at facility with a live CenTrak system

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Environmental Monitoring – Engineer

ITM-1102-CE

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of an Environmental Monitoring (EM) system. This includes details on surveying a site for EM, designing the communication layer, installing infrastructure, configuring sensors, certifying a system, and extensive troubleshooting capabilities.

Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

Required for those who will design, configure and or certify EM installations.

Includes:

- EM product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware installation*
- Network and device configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak, Partner Engineers

Duration: One day of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 1 month of Project Kickoff

Cost: \$4,082 per person – plus travel costs if applicable

Prerequisites: LS Engineer Certification [ITM-1101-CE]

Location: Classroom training at CenTrak Headquarters in Newtown, PA or onsite at time of system implementation

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through three shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for Shadows. The CenTrak trainer is responsible for the completion of the task.

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Environmental Monitoring – Facilitator

ITM-1102-CF

Summary: A CenTrak Clinical Facilitator will provide comprehensive training covering configuration options of CenTrak’s Environmental Monitoring system. This includes a background of CenTrak’s RTLS and EM hardware functionality, detailed sessions covering the user interface, resources to aid in preparation and delivery of the workshop. Once certified, (classroom training, exam, and on-site competency evaluation) trainees are approved to conduct an EM Workshop.

Required for those who will conduct Environmental Monitoring Workshops

Includes:

- RTLS Foundation
- Overview of CenTrak EM System and Technology
- Demo
- EM Best Practices
- Software Configuration
- Technical System Requirements (AD / SMTP / Remote Access)
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 3 months of Project EM Workshop

Cost: \$6,123 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through the implementation tasks of EM Workshops including Preparation, Workshop, and Documentation tasks. Project Service costs for these tasks cover the Trainer’s time and travel during shared implementation is at no additional cost. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards.



Environmental Monitoring –Trainer

ITM-1102-CT

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Environmental Monitoring (EM) education and go-live support. This includes hardware overview, software training, end user daily tasks, and reports. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to conduct EM training and go-live support independently.

Required for those who provide training and go-live support.

Includes:

- RTLS Foundation
- Overview of CenTrak EM System and Technology
- Software Training
- EM Best Practices
- Workflow Analysis
- Configuration Review
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak, or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 3 month of Project Go-Live

Cost: \$6,122 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through two shared implementations. Project Service costs for these tasks cover the Trainer's time and travel. There is no additional line item for Shadows. The CenTrak trainer will supervise the trainee during shadows to ensure all information is captured and documented to CenTrak best practice standards.



Hand Hygiene - Installer

ITM-1103 - CI

Summary: A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

Required for all installers of a CenTrak Hand Hygiene system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Education on infrastructure modifications and additions
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak or Partner Installers

Duration: 1 day

Timing: First day of scheduled project installation

Cost: \$2,041 per session – plus travel costs

Prerequisites: None

Location: On site at installation facility

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Hand Hygiene - Maintenance Technician

ITM-1103 - CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak system, but also maintaining the system post-go-live.

Required for those maintaining a Hand Hygiene system post Go Live.

Includes:

- Hardware overview
- Installation overview*
- Sensor placement
- Infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Sensor troubleshooting
- Software reports
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

Eligible Audience: Centrak, End Users, Deployment Partners

Duration: 1 day

Timing: After Go-Live

Cost: \$2,041 per session – plus travel costs

Prerequisites: None

Location: On site at facility with a live CenTrak system

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Hand Hygiene - Engineer

ITM-1103 - CE

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of a Hand Hygiene (HH) Compliance Monitoring system. This includes designing the layout of a system, installing infrastructure, configuring and certifying the hardware, configuring and certifying the software as well as extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

Required for those who will design, configure, and/or certify installations.

Includes:

- Hand Hygiene sensor product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware* and software installation
- Hardware and software configuration
- Hardware and software troubleshooting
- Hardware and software certification
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak, Partner Engineers

Duration: 2 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 1 month of Project Kickoff

Cost: \$4,082 per person

Prerequisites: LS Engineer Certification [ITM-1101-CE]

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through three implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Hand Hygiene - Facilitator

ITM-1103 - CF

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Hand Hygiene (HH) Compliance Monitoring Workshop. This includes preparation, observation, the workshop, and comprehensive documentation. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform workshop events independently.

Required for those who will gather configuration requirements for a HHC Workshop

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Demo
- HHC Policies and Practices
- Software Configuration
- Technical System Requirements (AD/SMTP/EPIC)
- Data Management (Users/Admin/etc)
- Templates for all documentation
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 3 months of Project HHC Workshop

Cost: \$6,122 per person

Prerequisites: LS 101

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through one HHC Workshop. Project Service costs for these tasks cover the Trainer's time and travel during shared implementation. There is no additional line item for shared implementations. The CenTrak trainer will supervise the trainee during shared implementations to ensure all information is captured and documented to CenTrak best practice standards

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Hand Hygiene - Trainer

ITM-1103 - CT

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Hand Hygiene (HH) Compliance Monitoring. This includes software training, change management processes (aka Consulting) for Role, Unit and Individual level focus groups, and report subscriptions. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform HHC Consulting independently.

Required for those who provide training and consultation services.

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Software Training
- HHC Policies and Practices
- Adult Behavior Modification Theory
- Workflow Analysis
- Rule Reviews
- Data Management (Users/Admin/etc)
- Templates for all data reviews
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion
Timing: Within 3 month of Project Go-Live

Cost: \$6,122 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Safety Solutions – Installer

ITM-1104 – CI

Summary: A CenTrak Technical Trainer will travel to the customer site to provide extensive on-the-job education. The trainer will review installation processes, guide the installation team on best practices, and physically walk through the site with attendees to determine placement per the system requirements.

Required for all installers of a CenTrak Security Solutions system. Once certified, the trainee is permitted to install for 12 months before being tested and re-certified.

Includes:

- Hardware overview
- Installation overview
- Exam to evaluate attendee proficiency
- Onsite shadowing of first installation

Eligible Audience: CenTrak or Partner Installers

Duration: 1 day

Timing: First day of scheduled project installation

Cost: \$2,041 per session – plus travel costs

Prerequisites: Low-voltage certification as required by locality

Location: On site at installation facility on the first day of scheduled install

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Safety Solutions – Maintenance Technician

ITM-1104 – CMT

Summary: A CenTrak Technical Trainer will provide classroom training to orient trainees to the system, interspersed with real-world experience. The class reinforces newly learned skills by completing tasks onsite in the facility. Content will focus on enabling onsite system maintenance and support.

Ideal for those not only installing a CenTrak system, but also maintaining the system post-go-live.

Required for those maintaining a Security Solutions system post Go Live.

Includes:

- Hardware overview*
- Installation overview
- Device placement
- Integrated infrastructure maintenance
- Connect Pulse™ (cloud-based software designed to facilitate the maintenance of installed CenTrak systems)
- Device troubleshooting
- Software reports
- Sensor field adjustment
- Exam to evaluate attendee proficiency
- Continuing education provided through CenTrak webinars and documentation on technology improvements and managed services best practices

Eligible Audience: Centrak, End Users, Deployment Partners

Duration: 2 days

Timing: During installation or after go-live

Cost: \$4,082 per session – plus travel costs

Prerequisites: Low-voltage certification as required by locality Location: On site at facility with a live CenTrak system

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Safety Solutions – Engineer

ITM-1104 - CE

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of a CenTrak Security Solutions (SS) system. This includes details on surveying a site, designing the layout of a system, configuring and certifying the hardware, configuring and certifying the software, monitoring the health of a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform implementations independently.

Required for those who will design, configure, and/or certify installations.

Includes:

- Security Solutions product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Hardware* and software installation
- Hardware and software configuration
- Hardware and software troubleshooting
- Hardware and software system certification
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak, Partner Engineers

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 1 month of Project Kickoff

Cost: \$6,122 per person

Prerequisites: LS Engineer Certification [ITM-1101-CE]

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through three shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time and travel during shadows. There is no additional line item for shared implementation. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards

*Installation training will only cover removal/replacement of devices on a limited scale for maintenance of a live system. This training is not intended as a replacement for the required installation certification course.



Safety Solutions – Facilitator

ITM-1104 - CF

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of a CenTrak Security Solutions (SS) Workshop. This includes preparation, observation, the workshop, and comprehensive documentation. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform workshop events independently.

Required for those who will gather configuration requirements for an SS Workshop.

Includes:

- RTLS Foundation
- Overview of CenTrak SS System and Technology
- Demo
- SS Policies and Practices
- Software Configuration
- Technical System Requirements (AD/SMTP/EPIC)
- Data Management (Users/Managers/Admin/etc)
- Templates for all documentation
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 3 months of Project SS Workshop

Cost: \$6,122 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency Review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will work with the trainee through four weeks of shared implementation. Project Service costs for these tasks cover the Trainer's time and travel during shared implementation. There is no additional line item for shared implementation. The CenTrak trainer will supervise the trainee during shared implementation to ensure all information is captured and documented to CenTrak best practice standards.



Safety Solutions – Trainer

ITM-1104 – CT

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Safety Solutions (SS) education and go-live support. This includes software training, safety solution tag application and removal, resetting door/elevator controllers, and report audits. Once certified, (classroom training, exam, and on-site shadows) trainees will be approved to perform SS training and go-live support independently.

Required for those who will provide training and go-live support.

Includes:

- RTLS Foundation
- Overview of CenTrak HHC System and Technology
- Software Training
- SS Policies and Practices
- Workflow Analysis
- Configuration Review
- Data Management (Users/Admin/etc)
- Templates for all data reviews
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion

Timing: Within 3 months of Project Go-Live

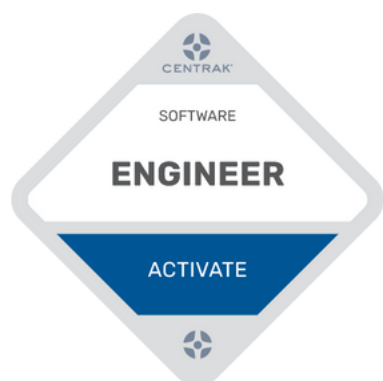
Cost: \$6,122 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency Review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation



Activate-Engineer

ITM-1105-CE

Summary: A CenTrak Technical Trainer will provide comprehensive training covering all technical phases of the deployment of an Activate system. This includes details on surveying a site for assets, designing the communication layer, tagging assets, configuring tags, certifying a system, and extensive troubleshooting capabilities. Once certified, (classroom training, exam, and shared implementations) trainees will be approved to perform implementations independently.

Required for those who will design, configure, and or certify Activate installations.

Includes:

- Tag product lines and network infrastructure overview
- Design principles, process, coverage models, use cases
- Site survey and walkthrough methodology
- Asset tagging process
- Network and device configuration
- Troubleshooting
- Device certification
- Exam to evaluate attendee proficiency

Eligible Audience: CenTrak or Partner Engineers

Duration: One day of classroom training, exam completed on own time within 7 days of course completion
Timing: Within 1 month of Project Kickoff

Cost: \$4,082 per person – plus travel costs if applicable

Prerequisites: LS Engineer Certification [ITM-1101-CE]

Location: Classroom training at CenTrak Headquarters in Newtown, PA or onsite at time of system implementation

Recertification: Tested annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will observe the trainee through 2 shared implementations and one observation. Project Service costs for these tasks cover the Trainer's time. There is no additional line item for shared implementations. The CenTrak trainer is responsible for the completion of the task.



Activate-Facilitator

ITM-1105-CF

Summary: A CenTrak Clinical Facilitator will provide comprehensive training covering configuration options of CenTrak's Activate system. This includes a background of CenTrak's RTLS and tag hardware functionality, detailed sessions covering the user interface, resources to aid in preparation and delivery of the workshop. Once certified, (classroom training, exam, and on-site competency evaluation) trainees are approved to conduct an Activate Workshop.

Required for those who will conduct Activate Workshops

Includes:

- RTLS Foundation
- Overview of CenTrak Activate System and Technology
- Demo
- Asset Tagging Best Practices
- Software Configuration
- Technical System Requirements (AD / SMTP / Remote Access)
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion Timing: Within 3 months of Project Activate Workshop

Cost: \$6,123 per person

Prerequisites: None

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will observe the trainee through Activate Workshops including preparation, Workshop, and Documentation tasks. Project Service costs for these tasks cover the Trainer's time and travel during shared implementations. There is no additional line item. The CenTrak trainer will supervise the trainee to ensure all information is captured and documented to CenTrak best practice standards.



Activate-Trainer

ITM-1105-CT

Summary: A CenTrak Clinical Educator will provide comprehensive training covering all phases of Activate education and go-live support. This includes hardware overview, software training, end user daily tasks, and reports. Once certified, (classroom training, exam, and shared implementations) trainees will be approved to conduct Activate training and go-live support independently.

Required for those who provide training and go-live support.

Includes:

- RTLS Foundation
- Overview of CenTrak Activate System and Technology
- Software Training
- Asset Tagging Best Practices
- Workflow Analysis
- Configuration Review
- Software Management (Users / Admin)
- Templates for all documentation
- Exam to evaluate trainee proficiency

Eligible Audience: CenTrak or CenTrak or Partner Clinical Educators

Duration: 3 days of classroom training, exam completed on own time within 7 days of course completion Timing: Within 3 month of Project Go-Live

Cost: \$6,122 per person

Prerequisites: Must be a CenTrak Gold or Silver level partner with Clinical experience

Location: Classroom training at CenTrak Headquarters in Newtown, PA

Recertification: Test and Competency review annually

Ongoing Education: Periodic updates provided as required by technology improvements through CenTrak webinars and documentation

Shared Implementation and Observation: A CenTrak trainer will observe the trainee through three shared implementations. Project Service costs for these tasks cover the Trainer's time and travel. There is no additional line item for shared implementations. The CenTrak trainer will supervise the trainee to ensure all information is captured and documented to CenTrak best practice standards.